



# Cockpit Confidential: Everything You Need to Know About Air Travel: Questions, Answers, and Reflections

*Patrick Smith*

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For millions of people, travel by air is a confounding, uncomfortable, and even fearful experience. Patrick Smith, airline pilot and author of the Web's popular "Ask the Pilot" column, separates fact from fallacy and tells you everything you need to know:

- How planes fly, and a revealing look at the men and women who fly them
- Straight talk on turbulence, pilot training, and safety
- The real story on congestion, delays, and the dysfunction of the modern airport
- The myths and misconceptions of cabin air and cockpit automation
- Terrorism in perspective, and a provocative look at security
- Airfares, seating woes, and the pitfalls of airline customer service
- The colors and cultures of the airlines we love to hate

*Cockpit Confidential* covers not only the nuts and bolts of flying, but also the grand theater of air travel, from airport architecture to inflight service to the excitement of travel abroad. It's a thoughtful, funny, at times deeply personal look into the strange and misunderstood world of commercial flying.



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